

Maptek IT Solutions

Maptek delivers value to customers by facilitating projects and responding to business requirements. Our skilled, experienced team who are readily available to ensure your outcomes are met.

What we offer

Strategic Planning

Expertise to help you plan for growth and integration of information systems in alignment with your corporate objectives.

Systems Consultancy

Advice on the critical factors in choosing and managing vendors and successfully implementing system changes.

Business Analysis

Experience that helps identify the best solution and develop an effective business case to support your decision.

Project Management

Fit-for-purpose teams led by skilled, certified project managers with experience in providing solutions in diverse technical environments.

Systems Integration

Site specific interfaces for uniform look and behaviour of third party, customised and tailor-made applications.

Systems Development

Customised development of applications supported by a dedicated technical support team.

What we do

- Issue resolution
- Software support
- Change management
- Administer software solutions
- Business analysis
- Application design
- Software development
- Software testing

What it means for you

- Improved flow of data and information to drive key business decisions
- Reduced costs by focusing on business functions
- Efficient application and management of IT resources
- Better operational and financial management through integration of disparate IT systems

Maptek can help your organisation gain optimum value from strategic business drivers by identifying opportunities for improvement and providing solutions that align systems with business processes.

Maptek has provided technical systems support for many of the world's largest mining companies since 1999.

Plan

Maptek can assist with strategic planning for your business. We translate roadmaps and requirements into project and implementation plans.

- Application roadmaps
- Architecture
- Emerging technologies
- Transition to support
- Workforce succession strategy

Build

Maptek uses proven methodology following best practice principles to design fit-for-purpose solutions. Our specialist team of experienced professionals delivers quality systems.

- Business analysis
- Business case development
- Implementation planning
- Integration
- Project management services
- Software development
- Systems analysis
- Training
- Testing support

Operate

Maptek provides support for service transition, adoption and customer utilisation of the technical environment. We monitor support statistics and trends to mitigate operational risks and plan for improvement.

- DBA services
- Disaster recovery management
- IP management
- Knowledge sharing
- Level 2 and 3 support
- Minor works development
- Monitoring
- Optimisation
- Service management
- Support and maintenance
- Support and project governance